



VERMONT NATURAL COATINGS POLYWHEY FINISH

As taken from manufacturer's maintenance information

As with any wood flooring or paneling product:

- Keep interior living temperature 60–80°F and humidity levels between 40–60%
- High heels, dog claws, and dirt/sand on the bottom of shoes damages hardwood floors
- Use mats at exterior doors to collect dirt and grit
- Area rugs may be used in locations with excessive and continuous high traffic
- Protective pads should be used under all furniture where it contacts the floor

To maximize protection and sustain the beauty of the surface, it is imperative that the appropriate products be used to maintain the finish. Below are the manufacturer's recommendations which apply to flooring and paneling.

Products are available at: www.vermontnaturalcoatings.com/product

CLEANING:

DO NOT USE ANY CLEANING SOLUTIONS, SOAPS, OR CHEMICALS TO MAINTAIN THIS FINISH OTHER THAN THOSE LISTED HERE.

- Remove spills promptly with a damp sponge and a dry towel.
- Sweep, dust mop, or vacuum regularly—daily for commercial or high-traffic residential floors.
- Clean with **Vermont Natural Coatings Non-Toxic Wood Cleaner or Bona Hardwood Floor Cleaner** using a damp cloth or towel. For stubborn areas or stains, allow wood cleaner to stand for up to five minutes.
- Avoid over-washing floors. DO NOT use wax-based or mineral oil-based products. DO NOT use excessive amounts of water. Surface can be maintained with a damp sponge and then toweled dry.
- Avoid leaving any object with a wet bottom layer such as shoes, plants, or mats on the wood surface.

OXIDATION:

All wood oxidizes over time. This will change the color or patina of the floor and eventually give it the natural or aged look that most people favor. Almost all of this oxidation is caused by ultraviolet rays from the sun; therefore direct sunlight onto the floor surface will greatly accelerate this process.

RESTORATION OR REJUVENATION:

Wood floors coated with PolyWhey should be recoated in accordance with use. Heavy or rough usage of the floors may require more frequent buffing and recoating.

Slight marring or shallow scratches can be repaired. The damaged location and close surrounding area should be abraded with very fine grit abrasives (220 or finer). Area should then be vacuumed and cleaned before coating with PolyWhey. Product should be feathered out to blend in with the surrounding floor.

Deep gouges will require a full surface sand. This work may require a flooring professional.

For acclimation and other instructions: pioneermillworks.com/customer-resources



We do well when we do good.

Based on a simple belief that people, planet, and profit work to ensure a better future, Pioneer Millworks operates on the triple bottom line. We strive to keep our carbon footprint small; our roofs house 100kW solar arrays and our wood scraps keep us warm. One percent of our reclaimed teak sales are donated to conservation causes on the island of Borneo. Our American Prairie sales support domestic barn and historic preservation. Our products are FSC-certified, LEED point eligible, and in many cases diverted from landfills. Your purchases are what make this crazy ride possible. *Thank you.*

Serving great clients across North America from OR & NY.

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Everything In-Between: 800.951.9663
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IMPORTANT PRODUCT MAINTENANCE INSTRUCTIONS

PLEASE READ & SAVE